



THE RT. HON. PRITI PATEL MP
WITHAM

HOUSE OF COMMONS
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Ms Meliha Duymaz
Route Managing Director – Anglia
Network Rail
One Stratford Place
Montfichet Road
London E20 1EJ

Our Ref: ZA50719

14 June 2018

Dear Ms Duymaz,

I am writing to you regarding the disruption my constituents have experienced at London Liverpool Street since Monday this week.

I understand that due to a crack in a bespoke piece of track outside London Liverpool Street, Greater Anglia has been unable to run any services in and out of Platforms 11 and 12, limiting the number of services that can be run to and from the station.

Network Rail has advised that a temporary fix should be in place within the next few days, which should enable a full service to resume and operate normally. However, whilst a new bespoke piece of track has been ordered, it is disappointing that Network Rail has confirmed it will only be installed in October. This is unacceptable because there is no guarantee that the issues experienced this week will not happen again before this piece of track is replaced.

My constituents are currently experiencing short-formed trains as well as severe overcrowding on trains and on platforms owing to the heavily reduced service which is currently in operation as a result of this track defect. I would urge Network Rail to urgently install this piece of track to permanently fix the track at an earlier date than October. If this cannot be done, I would like to know what Network Rail will do to ensure that the disruption we have seen this week will not happen again before this piece of track is replaced. My constituents must not experience a further four months of disruption before this defect is permanently fixed.

Yours sincerely,

with our good wishes

Rt Hon Priti Patel
Member of Parliament for Witham

Putting the Witham Constituency, Essex and Britain first.